GREENE COUNTY DEPARTMENT OF SOCIAL SERVICES

2025 ANNUAL REPORT

Department of Social Services 2025

This has been a challenging year of uncertain funding; not knowing what provider or entity might close or be defunded. Our Home Energy Assistance program (HEAP) was defunded, refunded and opened a month later than usual. This caused a lot of confusion with us receiving over 800 phone calls on opening day. Some of our local providers decreased their workdays even questioning if their funds were going to continue. This created instability for clients which created negative behaviors for the staff to deal with.

Our staff vacancies have improved from 27% TO 19%. The HELP program has been our biggest assistance. We have been grateful for our EVA AI project that has answered our phones and simple questions.

Our lack of affordable housing has continued to increase our homeless numbers. We have spent $256,482 more in hotels/motels this year compared to 2024. This model does not work as the team spends most of their time addressing negative behaviors and transporting clients to different hotels/motels. We need a shelter model where these issues can be addressed and stop certain clients from seeking out the hotel/motels for negative behaviors. We must use hotel/motel rooms in other counties to fulfill our current need.

The Child Welfare team has continued to find permanency for our children we have less than 20 children currently in foster care. This is the lowest number of children we have had in foster care in over 21 years.

Our lack of funding for childcare has had major impacts on our families and the community. Our childcare budget allocation was not enough to serve all our cases, so we have been closing non-guarantee cases since 08/25. We are hoping the next allocation (October 26) will be higher so we can serve more families. We have seen clients lose jobs and housing over this lack of child funds.

To receive certain public benefits clients need to comply with work rules. We focused on this project making our building a work site and became the #1 county in the state for work participation rates. Our rate is currently over 51%!

Overall Comparison from 2024-2025

Temporary Assistance:184 cases compared to 203 in 2024

Supplemental Nutrition Assistance Program (SNAP): 2,206 cases compared to 2,392 in 2024

Child Support Enforcement: 98.34% have paternity established compared to 97.35% in 2024. 92.19% have support orders compared to 94.11% in 2024. We remain one of the top counties for health insurance orders.

Frand/Resources Recovery Unit: 1470 referrals compared to 1485 in 2024. Staff work produced a $1,918,836 cost avoidance compared to $1,954,194 in 2024.

Child Welfare: 35 children were provided with foster care services compared to 62 in 2024.

Child Protective Services (CPS):760 new CPS reports compared to 832 in 2024.

Protective Services for Adults: 193 new referrals compared to 192 in 2024.

Medicaid: 3,179 cases compared to 3,142 in 2024. Overall numbers of clients on Medicaid who are enrolled through the exchange and us is 11,545 compared to 12,797 in 2024.

Homeless Initiative: 111 new cases compared to 156 in 2024. We had 56 carried over from 2024 for a total of 167. We have 52 unresolved cases carried into 2026. Even though the referrals have decreased we are not able to move clients into permanent housing, some of our clients have been homeless for over a year, increasing our overall homeless number.

The following pages contain many details.

2025
ELIGIBILITY YEARLY REPORT

The Greene County Eligibility Unit is responsible for evaluating and processing all families and individuals who demonstrate a need for Temporary Cash Assistance, Medical, Supplemental Nutrition Assistance Program (SNAP) formally Food Stamps, Employment, Day Care and HEAP. The unit's main goal is to assist clients in obtaining personal responsibility, self-sufficiency, employment, and health care. As of the end of 2025, the unit had processed **4,150** applications. The breakdown of case load per program is:

Temporary Case Assistance	184 cases
TANF	87
SN	128
Medical	3179 cases
SSI	1136
MA	2043
SNAP	2206 cases
Day Care	67 cases
HEAP	3111 benefits

Also under Eligibility is our Child Support Unit, this unit helps establish paternity, establish support orders and collect and enforce support orders. The current case load for this unit is **1,280** cases.

HEAP

The HEAP Unit administers the federally funded Home Energy Assistance Program. It helps County residents with low income pay their utility and/or fuel bills. In 2025, Greene County households received regular and emergency energy grants totaling **$2,585,654.66.**

Those eligible for HEAP and who have high utility/fuel bills are referred to the Weatherization Program which provides services to replace or improve heating equipment. These households now benefit from energy savings.

This Unit starts processing applications every September and remains in operation as long as the funding remains available.

DAY CARE

The Family Day Care Program assisted sixty-seven (67) families in obtaining Day Care services during the year. Approximately one hundred fourteen (114) children received services from fifty-seven (57) providers who were either registered or informal. Effective August 2025 only the guaranteed cases receive services.

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CHILD SUPPORT ENFORCEMENT AND COLLECTION

The Greene County Support Collection Unit had another successful year in collections, totaling **$4,189,688.79.** Paternity establishment, support establishment as well as collections for 2025 have once again exceeded the state requirements.

Despite the economy, the Support Collection Unit has continued their excellent effort to establish paternity, as well as child support and medical orders.

The Support Unit has a very high percentage of cases in compliance, **98.34%** that have paternity, and **92.19%** have support orders. We remain one of the top counties for health insurance orders.

The Support Collection Unit will strive to increase collections for 2026 to assist in the reduction of the County's DSS Temporary Assistance caseload as well as increase collections for the public caseload.

RETRO SSI REIMBURSMENT

The Greene County Eligibility Unit is also responsible for processing Safety Net (single adult/childless couples) assistance cases who are anticipating the receipt of SSI benefits. Once the recipient is found to be SSI eligible, we coordinate with the Social Security Office, and all previous Temporary Assistance benefits covering the time frame of the retro SSI benefits are reimbursed to Greene County Department of Social Services. For 2025, we have recouped a total of **$121,109.73.00** for (seventeen) **17** cases. Of which 71% **($85,987.91)** is local share.

SUPPORT PROGRAMS

The Eligibility Unit continued several Support Programs in 2025. The funding for these programs came from funding entitled Flexible Fund for Family Services (FFFS). The flexibility offers the opportunity for Social Services to address emerging circumstances that Greene County's low-income residents face daily such as homelessness, maintaining a safe home for their family, work, transportation, day care and child support. The Family Centered Case Management Services Program is a Temporary Assistance for Needy Families (TANF) funded program. This program assists families gain employment and supportive services so that they may become self-sufficient. Greene County employment participation rate ranks number 1 in the state.

HEALTHY HOMES

The Department of Social Services, at times, encounters families who are unable to or unwilling to provide a clean, safe home environment. There are situations when the parent lacks the skills needed to maintain a home but more often, they lack the resources to purchase cleaning and laundry supplies. Through Community Action of Greene County, service provided is for Family and Community Development (F&CD) staff to work with **between three (3) and seven (7)** families who have been identified by the Department of Social Services Temporary Assistance or Child Welfare staff that are in need of this service in order to maintain a safe, healthy environment for their family, therefore reducing the risk of foster care placement for their children. F&CD works with the family to educate, with a hands-on approach, efficient ways of maintaining a clean home. After the initial clean sweep, weekly or bi-monthly home visits take place where families learn how to maintain a clean home. Families are provided with tools and supplies and receive psycho-educational counseling and budgeting resulting in awareness and ability to maintain a clean and healthy home environment. Arrangements have been made with Laundromats to participate in a voucher program so families can keep clothes clean. Counseling focuses on improving self-esteem, identifying, and building upon strengths and developing strategies that will incorporate the family unit in the home care process. In 2025 the Family Development Case Manager worked with **(ten) 10** households throughout the year and was successful in helping these households obtain the needed skills to maintain a safe and clean home.

ENHANCED DRUG ALCOHOL PROGRAM

The families of these hard-to-serve individuals face many complicated problems and situations that are drug and alcohol dependency related issues. The continuations of enhanced services that will coordinate with the existing community resources/services are essential to provide a full continuum of individualized support for the identified populations. The desired goals are independence from chemical abuse and the development of productive lifestyles. This program was subcontracted with Twin County Alcohol and Substance Abuse Services, Inc. In 2025, (three hundred thirty-nine) **339** screenings and (ninety-one) **91** monitoring referrals were made to this program.

Disability Review

The Disability Unit RN/Medical Services Specialist and eligibility staff assist appropriate clients who need Aid for the Disabled (AD) in order to have Medicaid Eligibility. The necessary information is gathered then referred to the State Disability Review Team (SDRT) who make all eligibility determinations, then filtering that information back to the Disability RN to pass on to the Eligibility staff to open the case. The Disability Unit RN assists clients who need to apply for SSI/D benefits. The RN institute's and maintains OMIG Recipient Restriction Program as deemed necessary for client's safety managing Physician, Pharmacy, Hospital and Clinic access for clients. The Disability RN follows all AD Initial referrals and CDR (Continuing Disability Review) and performs system updates with WMS.

2025 Summary Statistics for the Disability Review Team are as follows:	
Cases Reviewed	11
Cases Approved	9
Cases Denied	0
Active Restriction Cases	1
SSI Application Assistance Cases	0

Central Assessment Unit

This unit completes health and social assessments, with cooperation from the primary physician, for any county resident regardless of age or income. These assessments, performed by Registered Professional Nurses, determine an individual's ability to function safely in a non-institutional setting. These Nurses review programs that could benefit the client based on the results of the state mandated UASNY assessment system. UASNY cases are increasingly complex and time-consuming as psycho-social and medical issues impact care levels and assessments are annual. This unit administers the Consumer Directed Personal Assistance Program (CDPAP), Personal Care Aide (PCA) Program, and the Personal Emergency Response System (PERS). Staff are certified to complete Patient Review Instrument (PRI) for nursing home placement. The staff maintain the Assisted Living Program (ALP) medical appropriateness files for a population of clients who would otherwise be placed in a skilled nursing facility. CAU staff work closely with Protective Services for Adults maintaining a caseload of Medically Fragile Guardianships and are active in the community as members of many health-related advisory boards.

Utilization Statistics for 2025 are as follows:	
Referrals	122
Consultations	97
Admissions	82
Discharges	78
PRI (Patient Review Instrument/Screens)	2
Medically Fragile Guardianships	6

Children and Family Services 2025 Annual Report

Child Welfare

A total of **35** children were provided with foster care services in 2025; with **4** children directly placed with relatives under Article 10, with **25** children living in foster boarding homes or kinship foster homes and with **6** children residing in congregate level foster care settings. These foster children were placed either in the care and custody of the Commissioner of Social Services, or directly with relatives due to the following actions.

Placement Category	2024 carry over	2025 New Placements
Voluntary Placement	2	
CPS Removal (Abuse/Neglect)	22	3
JD/PINS	2	1
Art 10 Direct Placement	3	2
Totals	29	6

Of the total number of children in care, **4** were provided with adoptive/KinGap services, which resulted in **2** children being discharged as their adoption was finalized and **2** children were discharged to KinGap.

There were **8** children discharged to their parents, **4** discharged to a responsible relative/caregiver, and **2** youth discharged to their own responsibility. For those youth discharged to their own responsibility, the Department continues to provide supportive services/assistance to the youth, if desired. Courtesy supervision of **3** out of County/State cases were provided to families.

All children and families were offered after care/preventive services through DSS case management prior to discharge from foster care, to assist the family with the transition of the foster youth back into their homes and community. All foster youth being discharged were also referred to the Greene County SPOA (Single Point of Access) Committee for review of available community resources to help support the youth and family.

The Child Welfare Unit currently consists of one Grade B supervisor, 2 Senior Caseworkers, 4 caseworkers and 1 Social Welfare Examiner, 1 Community Services worker.

Child Protective Services

During the year 2025, the Greene County Child Protective Unit investigated as a lead or secondary Agency, a total of seven hundred and sixty (**760**) new reports of Child Abuse and Maltreatment. This is a decrease from the eight hundred and thirty two (**832**) reports investigated in the year 2024. During the 2025 calendar year there were a total of twenty-five (**25**) Neglect Petitions filed by the Child Protective Unit. The 2025 Petitions resulted in six (**6**) children being removed from their caretakers.

The Child Protective Unit is staffed by nine (9) Caseworkers, three (3) Senior Caseworkers and one (1) Grade B Supervisor.

Adult Protective Services

During **2025** there were **193** new referrals made to Protective Services for Adults (PSA). This was an increase from 2024 **192.** There were **23** open protective cases of which **18** were guardianship cases. Financial management services were provided to **60** open cases. We were named guardian or temporary guardian for **3** individuals. One (1) Grade B Supervisor, one (1) senior caseworker, three (3) caseworkers staff the PSA unit.

Preventive Unit

During the year 2025, the Preventive Unit provided preventive services and foster care services to **120** children from **84** families. These families were referred from Child Protective, Youth Bureau Pre-PINS program, and Schools/DA's office. In all there were **49** referrals. We assisted in a secondary role for **4** families from other counties.

As the lead Agency for PINS Diversion services, referrals are primarily received from the Greene County Youth Bureau and the local School Districts. Referrals were also received because of a Child Protective Investigation. PINS Diversion is mainly a voluntary program; however, it can be court ordered. The program has an open-ended time frame, with a goal of less than 12 months, based upon the family's cooperation and need for ongoing services. The focus is on helping divert a youth from further troublesome behaviors, out of the home foster care placement and improving parenting techniques. The school remains an integral part of treatment planning with all PINS Diversion youth. Workers make weekly calls to all the schools checking on attendance of our youth. Caseworkers will follow up each week to parents/guardians of those youth with unexcused absences to determine the cause of the absences. The caseworkers gather monthly reports of grades from the schools, attend IEP meetings and participate in any disciplinary meetings or reintegration meetings with the youth and parents. There were **8** new PINS petition filed in Family Court in 2025.

In 2025, there were **36** youths identified as having truancy, behavioral or academic issues that put them at risk of PINS/PINS Diversion or Educational Neglect. Out of the **36** youth there were **10** youth and families referred to a more intensive Program with Northern Rivers for PINS Diversion called the Positive Youth Progression (PYP). **15** families were referred to the Intensive Preventive Program (IAPP). These teams consist of Master level and Bachelor level workers that provide weekly in-home services to the families. Greene County had **0** PINS placements for the year of 2025. There were **2** JD placements for the year 2025.

The Preventive Unit consists of one (1) Grade B supervisor, two (2) Senior Caseworkers and five (5) Caseworkers.

Northern Rivers Family Services
Northeast Parent & Child Society- Intensive Aftercare Prevention Program
2025 Annual Statistics, Greene County

During 2025, Northeast Parent & Child Society's Intensive Aftercare Prevention Program (hereafter, IAPP) in Greene County served a total of 35 families, 17 families belonging to IAPP services and 18 families belonging to PYP (involving 29 adults and 56 children).

- Of these 35 families, 12 families (involving 10 adults and 20 children) had an intake with IAPP in 2024.
- Of these 35 families, 23 families (involving 19 adults and 36 children) had an intake with IAPP in 2025.

· Of the 56 children served in 2025,

- 0 children were designated as JD
- 1 child was designated as PINS
- 17 children were designated as Pre-PINS/Diversion
  - Of these 17 children, 9 had challenges with school attendance
  - Of these 17 children, 11 had school behavioral concerns.
- 53 children were designated as Prevention
  - Of these 53 children, 19 had challenges with school attendance
  - Of these 53 children, 20 had school behavioral concerns.
- 3 children were designated as Reunification

· During 2025, 5 families were assessment/consultation cases only.

· During 2025, a total of 27 families (involving 23 adults and 44 children) were discharged from Northeast's IAPP services in Greene County.

· The average length of service for the 27 discharged families was approximately 5 months.

· Outcome Target #1: The Permanency of youth served will be improved during the course of IAPP services, as demonstrated by:

- 39 out of 44 youth served with a permanency goal of Prevent Placement did not enter out of home placement at the time of discharge.
- 3 out of 3 youth served had a permanency goal of Prevent Return to Placement at the time of discharge.
- 2 out of 3 youth with a permanency goal of Reunification were reunified with a parent or other caregiver resource at the time of discharge.

· Outcome Target #2: The Safety of youth served will be improved during the course of IAPP services, as demonstrated by:

- 23 out of 27 families served had decreased instances of indicated reports.
- 17 out of 23 of all caregivers served had improved FAST scores in the areas of Family Conflict; Parental Supervision, Incidents of Abuse, Incidents of Neglect

· Outcome Target #3: The Well-Being of families served will be improved during the course of IAPP services, as demonstrated by:

- 39 out of 44 youth served had improved FAST scores in the areas of Relationships with Mother and /or Father, Family Communication, Natural supports, School Attendance/Achievement, Social Functioning
- 18 out of 25 caregivers served had improved FAST scores relating to enhanced Parenting in the areas of Involvement with Care, Caregiver Boundaries, Caregiver Emotional Support, Caregiver Knowledge

Highlights:

· IAPP staff was able to work with various families to assist in obtaining school supplies and back packs.

· IAPP staff have been working with families to provide transportation of youth to different mental health appointments, medical appointments, and transportation to different activities for youth in the community.

· PYP continues to work closely with the department to complete PDAT assessments. To date the team has successfully completed 3 community-based assessments.

· Throughout the reporting period there have been some very difficult to engage families. The IAPP teams have worked successfully and collaboratively with GCDSS caseworkers to engage these families in services.

· IAPP teams have worked with several families with poor household management to develop color coded chore charts for the families. With contributions from the parents involved this has been successfully implemented in several homes.

· IAPP teams continue to deliver food from local food pantries to offset food insecurity for assigned families in need.

2025
ANNUAL REPORT
FRAUD/RESOURCES RECOVERY UNIT
GREENE CO. DEPT OF SOCIAL SERVICES

Staff: 1 Principal Social Welfare Examiner; 1 Examiner; 2 (Part Time) Investigators

Our Unit plays a major role in reclaiming tax dollars through the many avenues available to us. Sources of recovery come from our Resource Unit, our Fraud Unit, by cost avoidance measures through our Front-End investigations (FEDS and EVRS) and by disqualifications from our assistance programs and restitutions paid as a result of welfare fraud.

This year, Greene County continues to participate in the Estate, Casualty and TEFRA Recovery Program with Gainwell Technologies previously known as Health Management Systems (HMS). Greene County works together with Gainwell Technologies to provide resource liens and answer any questions, as well as providing any further documentation they may need to pursue recovery. The Local District continues to pursue some remaining Medicaid resources, but we are now primarily concentrating on Temporary Assistance liens, recovery of personal needs accounts, burial reimbursements, and miscellaneous payments.

FRAUD

This year our Fraud Unit received 1470 referrals to be investigated. Fraud allegations are generated through referrals from within our Agency, the State (OTDA and OMIG), or from the general public. The Case Examiners also refer cases under the Front End Detection System (FEDS) or the Eligibility Verification Review (EVR) process. The FEDS and EVR cases are investigated prior to case opening and, if founded, the case is usually denied by the examiner resulting in cost avoidance.

The FEDS and EVR referrals are required to be completed within ten (10) working days. The advantage of these referrals is cost avoidance when the case is denied or benefits are reduced due to the positive results of the investigation. Our cost avoidance for FEDS and EVR referrals for the year 2025 was $1,918,836.00.

Our Unit also receives referrals from State driven matches. These State matches include: the Prison Match from the Department of Corrections which alerts us to incarcerated clients; the PARIS Match which covers the Temporary Assistance, Food Stamps and Medicaid Programs and determines if an individual is receiving assistance in more than one County/State at the same time; the Federal Prison Match whose purpose is to remove incarcerated individuals from assistance programs for which they are ineligible; the OTDA Recipient Fraud Match System (RFMS) which forwards Fraud allegations to the Local Department of Social Services (LDSS); and the VED/RFI report which could alert us to unreported income. In April 2018, OTDA added SNAP NDNH matches to VED/RFI. In 2014, the

State developed 2 new referral matches which include the EBT Out-Of-State match and the Bordering State match which also both determine if assistance is received in more than one state.

There were 1344 alleged fraud cases investigated to completion resulting in the detection of $0 in welfare fraud. Of that, 0 referrals were dismissed; 1304 referrals involved FEDS and EVRS; 35 fraud referrals were unfounded as intentional fraud; 5 fraud referrals were found $0; and 0 individuals were reviewed with the District Attorney. Zero (0) of these individuals were referred for criminal prosecution. There were 0 individuals arrested and 0 dispositions received. The amount of fraud involved in these dispositions totaled $0. Zero (0) individuals were called in for an Agency Conference after the District Attorney review to discuss the fraud overpayments and to sign the Repayment and Disqualification Agreements. These individuals were not criminally prosecuted as the overpayment amounts were minimal and no false instruments were involved. The amount of fraud dollars involved in these clients called in was $0. In conjunction with the District Attorney's Office more monies are being recovered when we call-in and meet with clients vs. spending years held up in court due to arrests.

We continue to refer our non-paying "call- ins" (clients who were not prosecuted but signed repayment agreements) back to the District Attorney for prosecution. We have had some success acquiring repayment/disqualification agreements and payments by certified mail from the clients who have moved out of jurisdiction and are not able to be extradited.

We are currently using several websites which are very helpful in our investigations. The first is Accurint (LexisNexis) whose services allow us to locate individuals, perform property searches, obtain deed information throughout the United States and search voter registrations to assist us in locating individuals. These are just a few of the services offered by Accurint to assist us in our daily investigations.

DMV (Department of Motor Vehicles) allows us to conduct record searches, particularly registered vehicles.

GIS (Geographical Information Systems) enables us to ascertain whether a client owns any property in Greene County.

The Work Number (TALX) allows us to search present and/or past employers of certain clients.

Factual Data (CBC Innovis) often helps with clients' history such as past or present employment, real estate owned by clients, and address history. It also allows us to view clients' credit reports which can be helpful in ascertaining if their bills are paid up to date.

We are also connected with the National Insurance Crime Bureau, ISO. This service allows us to search records of all insurance companies that our clients may be involved with to determine if our clients are collecting funds from an insurance company while fraudulently receiving social service benefits. It also enables us to ascertain if a client has a lawsuit pending upon which we can file a lien.

Another service we utilize is Electronic Disqualification Recipient System (EDRS) which is through the USDA. Access to this system allows us to check anywhere in the United States to see if a client has had previous food stamp disqualifications elsewhere. This could result in longer periods of food stamp disqualifications if this is discovered.

The total amount collected for the year 2025 from recipients determined to have committed a fraudulent activity was $1682.02

	REFERRALS RECEIVED		REFERRALS COMPLETED	
	2024	2025	2024	2025
Fraud Allegations	44	48	39	40
Front End Detection	478	486	543	924
EVR	895	818	850	474
Prison Match	1	1	1	1
PARIS Match	36	78	36	78
VED/RFI HITS	25	18	25	18
EBT Out-Of-State	5	20	5	20
Bordering State	1	1	1	1
IVES/1099 Tax Match	0	0	0	0
TOTALS	1485	1470	1500	1556

COST AVOIDANCE

	2024	2025
FEDS	$ 955,422.00	$ 855,270.00
EVR	998,722.00	1,063,566.00
DISQUALIFICATIONS	0	0
TOTAL	$ 1,954,194.00	$ 1,918,836.00

RESOURCES

Locally, we worked Thirty two (32) referrals this past year in our Resource Unit. As of July 1, 2011, we refer all liens involving Medicaid claims to HMS to file liens and pursue appropriate recoveries.

Resources recovered **locally** this year include:

One (0) Lien satisfactions were filed for a total recovery of $0.

Effective April 1, 2022, per GIS 22TA/DC037 districts must not require an individual applying for or receiving Temporary Assistance (TA) to sign a real property and/or a mortgage lien as a condition of eligibility. The repeal of SSL 106 also impacts a district's ability to recover TA real property and/or mortgage liens previously accepted and filed with their district County Clerk. Effective April 9, 2022 districts must not recover any TA real property and/or mortgage liens that were previously accepted and have not yet been satisfied.

Thirty two (32) referrals were received on deceased clients regarding their Personal Needs Accounts remaining at the Nursing Homes and $41,211.73 was recovered.

We also recovered $31,149.77 involving ten (10) "miscellaneous" collections which consist of repayment of assistance through pension payments, unreported income, trusts and excess resources.

RESOURCE COLLECTIONS

2024		2025
-0-	Discharge of MRPL	$ 0
-0-	Release of Claim Against Estate	0
$ 0	Satisfaction of Liens	0
0	Discharge of Mortgage	0
18586.90	Personal Needs Account	42211.73
19783.07	Miscellaneous Collections	31149.77
$ 38369.97	**TOTALS**	**$ 72361.50**

TOTAL COLLECTIONS 2025

$	1682.02	(FRAUD)
	72361.50	(RESOURCES)
$	**74043.52**	**TOTAL**

FOLLOWING ARE THE CLAIMS COLLECTED BY GAINWELL TECHNOLOGIES (HMS):

Casualty Claim	$ 38368.07
Estate Claims	635,111.80
TEFRA Claims	0
TOTAL	**$ 673,479.87**

Homeless Initiative

Homelessness is the result of lack of stable, safe, and adequate housing. Many of the homeless clients are without family resources, are unemployed and/or have no income, suffer from untreated mental health & substance abuse issues and are in need of other services for ongoing support and stabilization.

The agency has two caseworkers in the homeless unit that meet weekly and/or daily with individuals and or families to assess the underlying contributing factor for the homelessness.

The caseworkers meet with clients on a weekly basis at their emergency placement to assist with goal setting, referrals, advocacy, and address barriers to obtaining permanent housing, assist in securing income thru Social Security Supplemental Income/Social Security Disability and/or motivate the client to conduct employment searches in order to promote self-sufficiency. The caseworker's also work in collaboration with the eligibility department, children & family services staff and other community based agencies that also includes maintaining a rapport with area landlords to establish a list of available low income rental properties. These caseworkers are also required to complete annual motel inspections mandated by the state, address complaints and report lack of compliance by the motel to the Department of Health.

In 2025, a total of 111 cases were referred to the program with 56 cases carried over from 2024 with a total of 167 cases being managed. A total of 135 cases were placed in permanent housing or closed for varying reasons. There are 52 remaining cases carried into 2026.

2025 New Cases (93 SNA + 18 TANF)	111
2024 Cases Carried Over	56
Total Cases	167
2025 Resolved Cases	135
Remaining Cases (Carried into 2026)	52

Administration/Accounting

The Accounting Unit is responsible for monitoring and processing all cash receipts and disbursements of the department, and for the proper recording of all agency expenditures and revenues to The County Treasurer's Office. This includes administrative expenses as well as payments made on behalf of clients served in the various program areas.

In addition to auditing authorizations and processing payments, the accounting department is responsible for the timely preparation and submission of all monthly and quarterly claims to the appropriate state agencies for maximum reimbursement of federal and state aid. Other functions of the unit include financial management case reconcilements, bank reconcilements, maintenance of employee time and attendance records, and preparation and submission of the agency payroll.

The Accounting Unit is under the supervision of The Director of Administrative Services, who is responsible for the preparation, submission, and monitoring of the agency's budget. The remaining staff includes one accounting supervisor, one principal account clerk, and two senior account clerks.

Total net local share for Greene County for all programs and administration in 2025 was $13,563,056 (unaudited), which resulted in the agency finishing the year $1,972,144 under the 2025 adopted budget.

Administration Local Share was $1,288,339 under the 2025 adopted budget. Staffing was budgeted at 100%. Unfortunately, the turn over rate was high, which resulted in extended vacancies. Also a project to digitize 500 boxes of old records at a cost of $495,000 was postponed.

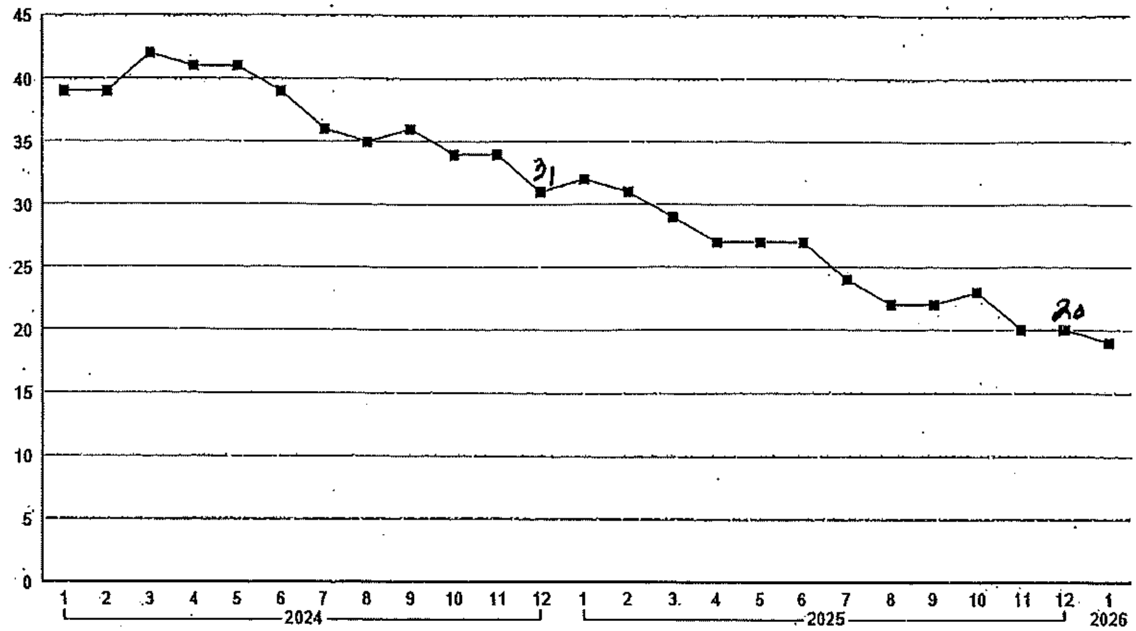
Greene County's local share of Medicaid expenses were $11,821 over budget.

Safety Net Local share expenses were $270,693 over budget. Motel expenses for the homeless increased by $256,482 from 2024 to 2025.

The combined savings in the Children and Family Services program areas was $966,318. At the time that the 2025 budget was prepared there were indications that additional children would be taken into care. However, staffing efforts and several successful program initiatives reduced the number of children placed in costly institutions. "Please see graph" outlying the drastic drop of children in care from 2024 to 2025.

The following pages provide a fiscal summary for the year 2025, as well as a detailed analysis of budget results for administrative and program costs.

Number of Children Currently in Foster Care 25 Month Trend
District: GREENE



	2022 Actual	2023 Actual	2024 Actual	2025 Requested	2025 Adopted	2025 Actual	Savings/ (Shortfall)
6010.1 Admin-Personal Serv.	5,072,118	4,712,589	4,984,577	6,020,111	6,020,111	5,437,270	582,841
6010.2 Admin-Equipment.	88,985	96,760	52,634	53,500	53,500	50,922	2,578
6010.4 Admin-Contractual.	1,095,773	1,075,808	1,390,496	1,951,293	1,962,433	1,393,356	569,077
6010.8 Admin-Employee Benefits	2,262,972	2,068,370	2,283,116	2,792,944	2,792,944	2,613,353	179,591
Total Appropriations	8,519,848	7,953,527	8,710,823	10,817,848	10,828,988	9,494,901	1,334,087
2310 Repay'ts from Other Counties	0	0	0	0	0	352	352
2401 Interest on Deposits	800	3,445	3,464	5,000	5,000	30	(4,970)
2705 Gifts And Donations	0	0	0	0	0	25,000	25,000
1894 Repayments	15,249	18,728	26,040	20,000	20,000	17,595	(2,405)
3610 State Aid	1,065,263	865,738	1,120,714	1,297,854	1,297,854	1,462,638	164,784
4610 Federal Aid	2,645,977	2,295,782	2,696,294	3,274,855	3,274,855	3,119,206	(155,649)
4611 SNAP Admin	616,623	560,910	566,783	846,187	846,187	692,486	(153,701)
4615 Flex Fund For Family Serv (FFFS)	2,853,251	2,001,185	1,954,239	2,245,000	2,245,000	2,325,842	80,842
Total Repayments & Revenues	7,197,163	5,745,788	6,367,534	7,688,896	7,688,896	7,643,148	(45,748)
Local Share-Administration	**1,322,685**	**2,207,739**	**2,343,289**	**3,128,952**	**3,140,092**	**1,851,753**	**1,288,339**
6055.4 Day Care - Non Title XX	209,437	359,514	493,022	532,680	532,680	944,923	(412,243)
1855 Repayments	0	0	0	0	0	0	0
3655 Federal & State Aid	191,790	320,643	472,248	512,530	512,530	919,008	406,478
Total Repayments & Revenues	191,790	320,643	472,248	512,530	512,530	919,008	406,478
Local Share-Day Care	**17,647**	**38,871**	**20,774**	**20,150**	**20,150**	**25,915**	**(5,765)**
6070.4 Services for Recipients	793,815	840,442	902,059	881,260	881,260	750,261	130,999
1870 Repayments	0	0	0	0	0	0	0
3670 State Aid	1,632,851	1,840,971	1,799,963	1,800,000	1,800,000	1,675,949	(124,051)
4670 Federal Aid	147,728	170,244	74,403	170,000	170,000	105,438	(64,562)
Total Repayments & Revenues	1,780,579	2,011,215	1,874,366	1,970,000	1,970,000	1,781,387	(188,613)
Local Share-Services for Recipients	**(986,764)**	**(1,170,773)**	**(972,307)**	**(1,088,740)**	**(1,088,740)**	**(1,031,126)**	**(57,614)**
6100.4 Medical Assistance-Capped	8,285,096	8,855,225	9,925,592	10,065,039	10,065,039	9,954,096	110,943
1801 Repayments	175,027	65,995	65,892	70,000	70,000	108,196	38,196
3601 State Aid	(86,322)	(33,015)	(32,881)	25,000	25,000	(55,477)	(80,477)
4489 Stimulus FMAP Increase	0	0	0	0	0		0
4601 Federal Aid	(87,518)	(33,013)	(32,886)	25,000	25,000	(55,483)	(80,483)
Total Repayments & Revenues	1,187	(33)	125	120,000	120,000	(2,764)	(122,764)
Local Share-Medical Assistance	**8,283,909**	**8,855,258**	**9,925,467**	**9,945,039**	**9,945,039**	**9,956,860**	**(11,821)**

	2020 Actual	2021 Actual	2024 Actual	2025 Requested	2025 Adopted	2025 Actual	Savings/ (Shortfall)
6106.4 Adult Homes-Special Needs	0	0	0	1,000	1,000	0	1,000
3606 State Aid	0	0	0	1,000	1,000	0	(1,000)
Local Share - Special Needs	**0**	**0**	**0**	**0**	**0**	**0**	**0**
6109.4 Family Assistance	2,724,147	2,471,877	1,590,656	2,249,088	2,249,088	1,823,243	425,845
1809 Repayments	103,508	145,549	117,693	152,000	152,000	118,251	(33,749)
3609 State Aid	0	0	0	0	0		0
4609 Federal Aid	824,035	655,482	693,250	684,000	684,000	737,858	53,858
Total Repayments & Revenues	927,543	801,031	810,943	836,000	836,000	856,109	20,109
Local Share-Family Assistance	**1,796,604**	**1,670,846**	**779,713**	**1,413,088**	**1,413,088**	**967,134**	**445,954**
6119.4 Foster Care	2,658,953	2,663,712	3,050,374	4,016,892	4,016,892	2,615,238	1,401,654
6119.4 Committee on Special Ed.	153,755	255,467	371,904	546,154	546,154	534,923	11,231
6119.4 Total Child Care Approp.	2,812,708	2,919,179	3,422,278	4,563,046	4,563,046	3,150,161	1,412,885
1811 Child Support Incentive	55,367	48,443	58,272	55,798	55,798	56,409	611
1819 Repayments	362,091	161,809	220,595	360,478	360,478	451,144	90,666
3619 State Aid-Adopt Subs & FCBG	1,867,568	1,870,542	1,729,454	1,788,236	1,788,236	1,695,127	(93,109)
4619 Federal Aid	853,044	1,007,756	948,878	1,465,024	1,465,024	751,169	(713,855)
4661 Federal Aid - Title IV-B Funds	44,920	34,556	41,627	35,000	35,000	24,431	(10,569)
Total Repayments & Revenues	3,182,990	3,123,106	2,998,826	3,704,536	3,704,536	2,978,280	(726,256)
Local Share-Child Care	**(370,282)**	**(203,927)**	**423,452**	**858,510**	**858,510**	**171,881**	**686,629**
6123.4 Juvenile Delinquents	3,485	22,907	21,780	464,000	464,000	0	464,000
1823 Repayments	0	0	0	0	0		0
3623 State Aid	593	0	10,672	327,350	327,350	0	(327,350)
Total Repayments & Revenues	593	0	10,672	327,350	327,350	0	(327,350)
Local Share -Juvenile Delinquents	**2,892**	**22,907**	**11,108**	**136,650**	**136,650**	**0**	**136,650**
6129.4 State Training Schools	188,058	0	0	42,500	42,500	293,063	(250,563)
Local Share - State Training Schools	**188,058**	**0**	**0**	**42,500**	**42,500**	**293,063**	**(250,563)**

2020 2021 2024 2025 2025 2025 Savings/

	Actual	Actual	Actual	Requested	Adopted	Actual	(Shortfall)
6140.4 Safety Net	1,027,818	1,343,210	1,529,851	1,583,606	1,583,606	1,924,375	(340,769)
1840 Repayments	116,914	127,779	198,395	198,600	198,600	177,260	(21,340)
3640 State Aid	249,376	341,014	380,309	401,095	401,095	496,642	95,547
4640 Federal Aid	13,228	4,414	5,364	6,000	6,000	1,869	(4,131)
Total Repayments & Revenues	379,518	473,207	584,068	605,695	605,695	675,771	70,076
Local Share - Safety Net	**648,300**	**870,003**	**945,783**	**977,911**	**977,911**	**1,248,604**	**(270,693)**
6141.4 Home Energy Assist. Program	5,133	26,740	25,925	30,000	30,000	20,315	9,685
1841 Repayments	107,089	95,350	92,589	93,000	93,000	72,610	(20,390)
4641 Federal Aid	(107,543)	(68,611)	(66,663)	(63,000)	(63,000)	(53,234)	9,766
Total Repayments & Revenues	-454	26,739	25,926	30,000	30,000	19,376	(10,624)
Local Share - H.E.A.P.	**5,587**	**1**	**(1)**	**0**	**0**	**939**	**(939)**
6142.4 Emergency Assist for Adults	62,031	86,390	157,098	180,000	180,000	155,875	**24,125**
1842 Repayments	0	82	69	0	0	1405	1,405
3642 State Aid	31,011	43,157	78,516	90,000	90,000	76,437	(13,563)
Total Repayments & Revenues	31,011	43,239	78,585	90,000	90,000	77,842	(12,158)
Local Share - EAA	**31,020**	**43,151**	**78,513**	**90,000**	**90,000**	**78,033**	**11,967**

Summary

Appropriations	24,631,576	24,879,011	26,779,084	31,410,067	31,421,207	28,511,213	2,909,994
Repayments	936,045	667,180	783,009	954,876	954,876	1,028,251	73,375
State Aid	4,952,130	5,249,050	5,558,995	6,243,065	6,243,065	6,270,324	27,259
Federal Aid	7,803,745	6,628,705	6,881,289	8,688,066	8,688,066	7,649,582	(1,038,484)
Total Repay & Rev.	13,691,920	12,544,935	13,223,293	15,886,007	15,886,007	14,948,157	(937,850)
Local Share	**10,939,656**	**12,334,076**	**13,555,791**	**15,524,060**	**15,535,200**	**13,563,056**	**1,972,144**

	2025 Adopted Budget	2025 Actual	2025 Actual Over/Under Adpoted Budget
Appropriations	$31,421,207.00	$28,511,213.00	$2,909,994.00
Less Repayments	954,876.00	1,028,251.00	73,375.00
Less State & Federal Aid	14,931,131.00	13,919,906.00	(1,011,225.00)
Local Share	$15,535,200.00	$13,563,056.00	$1,972,144.00

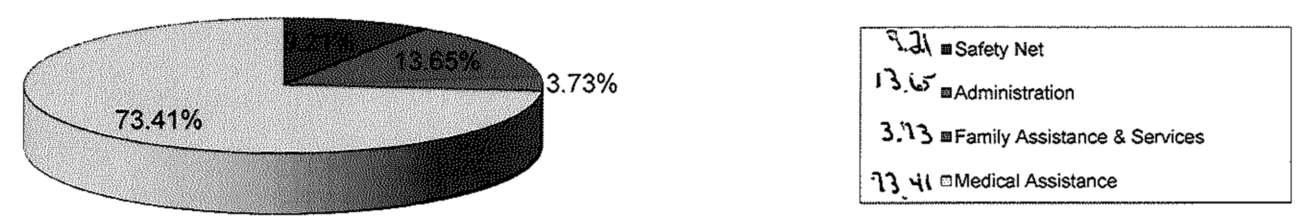
Brackets indicate over budget for appropriations and local share and under budget for repayments and aid.

	2024 Actual	2025 Actual	Change	Percent Change
Appropriations	$26,779,083.00	$28,511,213.00	($1,732,130.00)	-6.47%
Less Repayments	783,010.00	1,028,251.00	$245,241.00	31.32%
Less State & Federal Aid	12,440,284.00	13,919,906.00	$1,479,622.00	11.89%
Local Share	$13,555,789.00	$13,563,056.00	($7,267.00)	-0.05%

Negative indicates increase for appropriations and local share and decrease in repayments and aid.

Safety Net	1,248,604
Administration	1,851,753
Family Assistance & Services	505,839
Medical Assistance	9,956,860
Total	13,563,056

2025 Local Share Distribution



Note: Rounding may slightly alter totals.