

2021 ANNUAL REPORT

GREENE COUNTY EMERGENCY SERIVCES

John P. Farrell, Jr.
Director

Randy Ormerod
Deputy Director

Emergency Management

Summary:

Operational Activities:

In 2021 the EOC remained operational in response to Covid 19. Staff from multiple departments assisted in the EOC to answer calls, log incidents and direct callers to the appropriate resources. The Emergency Manager served as the EOC Manager for the duration of the activation.

Web EOC was used to log EOC activity and maintain record of caller's requests and other activity. From January 1st to May 3rd when the EOC was demobilized, 3113 unique records were generated. It should be noted that not all phone calls created a WebEOC record, daily tally of phone calls averaged between 80-100 per day for the first three months and then declined quickly as vaccine was made available to a wide audience.

This office worked closely with the Public Health Emergency Preparedness (PHEP) person to coordinate and operate covid-19 vaccine Points of Distribution (PODs). Between January 1st and June 18th, we conducted 84 different PODs and administered 16,573 doses of vaccine. The role of the Emergency Manager in the PODs was to create a method for people to register, manage the registrations, send out notifications regarding vaccination PODs and then at the PODs, the Emergency Manager was responsible for check in, POD flow and vaccine management while the PHEP was responsible for recruitment of volunteers, staffing and post vaccine operations including data entry, 2nd dose scheduling and state reporting.

In the fall as Covid-19 resurged, the Emergency Manager worked closely with the health department to conduct widespread testing. This department's Command Vehicle was utilized as a mobile lab to allow public health nurses to administer and run tests at various locations throughout the county. Besides moving the vehicle to various locations, the EM also assisted with test collection and data recording activities.

Throughout the year the EM participated in many Covid related conference calls ranging from school operations to mass fatality planning on the regional, state, and national level.

The Emergency Notification system SwiftReach was utilized to notify residents and assigned groups of various matters from building closures to vaccine reminders, boil water advisories and evacuation orders. There were 56 events in which the emergency notification system was used utilizing over 8000 minutes of call time.

Training and Exercises:

Participated in a National Weather Service flood inundation mapping exercise
Attended virtual trainings on Debris Management, Climate Adaptation for Emergency Planning, WebEOC user conference, Community Planning for Disaster Recovery, and mental health in school.

Non Covid EOC activities- partial EOC activations for tropical storms Henri and Ida. Damage from these storms not significant enough to necessitate disaster declaration.

Grants:

A significant amount of staff hours were spent procuring equipment for the Technical Rescue Grant Program. The grant award was issued to both Greene and Ulster County, Greene holding the fiscal responsibility. Our office acted as the liaison between the teams and was able to order equipment needed to fill gaps that the Twin Clove Technical Rescue Team (Greene County) had and work to establish the City of Kingston's Team (Ulster County).

SHSP Funding was utilized for the purchase of a portable dispatch console. This project is further discussed in the Dispatch section of this report.

SICG funding was used to purchase a multi-tower site monitoring system. This project is further discussed in Department updates.

EMS Coordinators Office

In 2021, Emergency Medical Services (EMS) have adjusted to respond responsibly to the pandemic and within the parameters of limited resources. Due to Covid, critical staffing shortages plagued agencies as a whole in Greene County. Local hospitals were faced with their own staffing shortages and as a result, patients experienced longer than average wait times once arriving at the hospitals. The EMS Coordinators have worked with Hospital Administrative staff in the attempt to improve critical communications between hospital staff and the 911 Center. Additionally, this office provides logistical support to the 911 Center by moving resources to accommodate any gaps in coverage due to the longer than normal wait times at hospitals.

Throughout the pandemic, as new information and guidance was given from NYS Department of Health, it was disseminated to all EMS Agency Chiefs/Leaders. We worked with the agencies to see where shortfalls existed with supplies. If an agency needed assistance obtaining necessary PPE, this office distributed items from the Emergency Management Office to bridge any gaps before orders arrived.

The EMS Coordinator continues to serve as a connection point to County EMS partners; including education, training and improving communications with the 911 Center and in-field providers. We also provide logistical support to in field units. The Coordinator assists in the development of strategies, plans and procedures to achieve identified objectives and priorities. We strive to ensure all EMS agencies have a full understanding of emergency plans and procedures.

We continue to serve as the EMS point of contact for government officials and organizations, nongovernment and community-based organizations and private industry partners and other stakeholders.

Goals for 2022:

- Work with CAD administrator to ensure “Mobile CAD” usage is adequate for EMS units.
- Work with Greene County CAD Administrator to implement Mutual Aid Plans and Unit relocation points within Greene County.
- Implement fire departments notification of ECHO level EMS calls throughout Greene County, in attempt to decrease time of arrival for an AED. This should have potential for increased chance for reversal of cardiac arrest patients.
- Continuous funding research for safety equipment to ensure all EMS members have the appropriate safety measures.
- Maintain HAZMAT policy for EMS response.
- Assist in community outreach and education along with other Greene County Departments.
- Continue to work with Public Health to ensure Pandemic procedures are up to date.
- Work with the Greene County EMS Administrators to ensure adequate EMS units available to the community

Department Updates

Through a NYS Interoperability Grant, the Department was able to purchase and install a Motorola based equipment monitoring system for our radio towers. This multi-site unit gives staff the ability to monitor the internal temperatures of remote telecommunications locations and monitor backup generator functions. Staff are informed instantly if any problem within the system occurs and we are able to remote in, during real time, without going on site to diagnose.

In the summer of 2021, this office expanded our Mobile CAD capabilities. Through a onetime purchase from Tyler Technologies, we now have unlimited Mobile CAD licenses. This is significant because, Greene County can now provide Tyler CAD access to an unlimited amount of County Law Enforcement, Fire Departments and EMS Agencies. Included in this acquisition were ShieldForce and CrewForce.

- ShieldForce helps improve safety and efficiency for law enforcement officers with constant access to real-time CAD functions. This app is available to Apple and Android users and ensures that officers and dispatch are always connected.
- CrewForce gives immediate access to real-time information, pre-plans, hydrant locations and on-site hazards. Also available to Apple and Android users, this app allows fire personnel to have critical data at their fingertips.

911 Center

Covid-19 continued to pose challenges within the 911 Center. Starting in 2020, our dispatch staff was tasked with asking additional health screening questions for Covid related symptoms to the caller. This was essential to keep our first responders informed. This practice continued in 2021.



Covid taught us an important lesson in that, Greene 911 could not function outside 25 Volunteer Drive or 411 Main Street. This was mitigated by working with our radio and network vendors to configure a portable dispatch console. Purchased with NYS Homeland Security funds, this device utilizes cellular networks (AT&T, FirstNet, Verizon, T-Mobile) to securely connect back to our servers at 25 Volunteer Drive Cairo. This robust network connection has the ability to handle our CAD, phone, and radio system all at the same time. During testing, several Fire Departments sirens were activated remotely and worked flawlessly. This technology will enable us to pick up and operate from a mobile command post or a remote location.

Additionally, several 911 calls were answered while operating remotely and not once was there a drop in connectivity. The portable dispatch console is a replica to the dispatch consoles at the main PSAP. Dispatchers can relocate, if needed, and continue working just as if they were in the main PSAP.

911 Center (cont.)

During late summer of 2021 Greene County Emergency Services, Real Property and the Freehold Fire Company worked on lowering the Freehold Fire Company's ISO rating. ISO stands for (Insurance Services Office) and oversees grading of the community's public fire protection services. What was discovered by the ISO evaluation was that the northeast corner of the Freehold Fire District had a low score which indicated fire suppression doesn't meet the ISO's minimum criteria. To improve the Freehold Fire District's grade, they had to redefine their mutual aid agreements and response plans already on file. To accomplish this a lot of work was done in the map which is maintained by Real Property. After about 45 minutes worth of work the Freehold Fire District is now better defined. Instead of the East Durham Fire Company travelling across the entire Freehold Fire District for a fire in the northeast corner of the Freehold Fire District Earlton Fire is now dispatched along with Freehold.

Goals for 2022:

- Institute higher alarm dispatching with the fire service which will make a large-scale event run smoother. Higher alarm dispatching is a way to lessen the burden on new Officers of the fire service. A new Officer will not have to memorize who is to be called and what type of apparatus is to be brought to a scene.
- Streamline the dispatching of EMS agencies especially during high call volume. The current system requires the host agency to make a request to move an ambulance. This practice stresses the EMS system in Greene County.

PHONE SYSTEM

911 calls (Received)

Total 2021 911 calls	22782
----------------------	-------

Total 2020 911 calls	20319
----------------------	-------

Admin Emergency & Admin calls (Received)

Total 2021 Admin Emerg./Admin calls	35114
-------------------------------------	-------

Total 2020 Admin Emerg./Admin calls	32432
-------------------------------------	-------

911 & Admin Emerg./Admin calls (Received)

Total 2021 911 & Admin Emerg./Admin calls	57896
---	-------

Total 2020 911 & Admin Emerg./Admin calls	52751
---	-------

2021 911 Transfer calls by PSAP (Public Safety Answering Points)

Month	Albany (*25)	Cats PD (6000)	Columbia (*24)	Deleware	Dutchess (*35)	LA Line (*29)	Rensselaer (*26)	Schoharie (*27)	SP Cats (5000)	Thruway (*34)	Ulster (*23)	ChemTec (*31)	Total
January	22	76	38	11	2	0	0	2	6	98	8	0	263
February	19	62	42	4	1	0	1	0	0	69	10	0	208
March	16	86	45	4	1	0	0	3	10	83	9	0	257
April	18	67	53	0	1	1	2	0	1	39	3	1	186
May	15	53	56	4	3	0	3	1	0	89	10	0	234
June	21	99	59	3	0	2	1	2	0	97	7	0	291
July	19	113	72	4	0	4	4	4	8	114	10	0	352
August	22	91	54	4	1	2	0	4	14	99	4	0	295
September	8	70	33	0	0	0	0	1	2	50	8	0	172
October	23	114	51	4	2	1	6	0	4	102	6	0	313
November	11	97	65	2	0	1	0	0	0	94	6	0	276
December	16	86	51	1	3	0	1	2	8	79	9	0	256
Total	210	1014	619	41	14	11	18	19	53	1013	90	1	3103

2020 911 Transfer calls by PSAP (Public Safety Answering Points)

Month	Albany (*25)	Cats PD (6000)	Columbia (*24)	Deleware	Dutchess (*35)	LA Line (*29)	Rensselaer (*26)	Schoharie (*27)	SP Cats (5000)	Thruway (*34)	Ulster (*23)	ChemTec (*31)	Total
January	21	35	36	11	1	0	0	2	2	88	6	0	202
February	19	30	42	4	1	0	1	0	0	65	9	0	171
March	15	41	40	4	1	0	0	5	5	78	8	0	197
April	17	31	50	0	1	0	2	3	3	36	3	1	147
May	15	58	55	4	3	0	3	3	3	89	10	0	243
June	20	48	59	3	0	1	1	3	3	94	7	0	239
July	19	57	72	4	0	4	4	4	4	106	10	0	284
August	19	46	53	4	1	2	0	7	7	96	4	0	239
September	8	34	33	0	0	0	0	1	1	50	8	0	135
October	22	58	49	4	2	1	2	2	2	102	6	0	250
November	3	21	21	2	0	1	0	0	0	34	2	0	84
December	14	36	45	1	3	0	1	5	5	67	8	0	185
Total	192	495	555	41	13	9	14	35	35	905	81	1	2376

CAD (Computer Aided Dispatch)

Total **CAD** events for **2021** **32116**

Total **CAD** events for **2020** **33008**

Breakdown of 2021 CAD events

Row Labels	Call Count
TRAFFIC STOP	2323
911 HANGUP	1769
911 OPEN LINE	1765
MVA PROPERTY DAMAGE	1367
911 MISDIAL	1353
RECKLESS DRIVER	1067
SICK PERSON	927
BURGLAR ALARM SILENT	874
CITIZEN ASSIST	825
BREATHING PROBLEMS-ALS	740
SICK PERSON-ALS	704
FIRE ALARM	691
FOLLOWUP	658
ROAD HAZARD	637
SOCIAL SERVICES	622
LANDLINE	616
WELFARE CHECK	604
DOMESTIC	570
TRANSPORT	569
FALLS	558
CHEST PAIN/CHEST DISCOMFORT-ALS	545
VEHICLE DISABLED	513
CIVIL	503
BURGLAR ALARM AUDIBLE	501
FALLS-ALS	483
ANIMAL (Domestic)	396
VEHICLE LOCKOUT	364
UNCONSCIOUS/FAINTING-ALS-PD	356
INFO	354
ANIMAL (Wildlife)	322
MEDICAL ALARM	318
HARASSMENT	289
ABDOMINAL PAIN/PROBLEMS-ALS	281

UNKNOWN PROBLEM-ALS	278
MENTAL HEALTH	243
EMS MUTUAL AID	241
WIRES	225
HEART PROBLEMS/A.I.C.D.-ALS	221
SUSPICIOUS ACTIVITY	209
DISORDERLY	200
PSYCH/ABN BEHV/SUICIDE ATT-PD	191
OVERDOSE/POISONING-ALS-PD	181
TRESPASS	178
HEMORRHAGE/LACERATIONS-ALS	165
CONVULSIONS/SEIZURES-ALS	160
SUSPICIOUS PERSON	159
TRAFFIC/TRANSPORTATION INC	157
STROKE/TIA-HELICOPTER	153
>CHOOSE<	145
PSYCH/ABN BEHV/SUICIDE -ALS-PD	140
LARCENY	136
NOISE	124
PUBLIC HEALTH	124
FIRE STRUCTURE	113
BACK PAIN-ALS	108
TRAUMATIC INJURIES	108
FALLS-HELICOPTER	106
HOSPITAL DIVERSION	105
ASSIST	98
TRAUMATIC INJURIES-ALS	97
CRIMINAL MISCHIEF	92
LANDLORD TENANT DISPUTE	84
PARKING	83
FRAUD	83
CARDIAC/RESP ARR/DEATH-ECHO-PD	82
VEHICLE SUSPICIOUS	82
FIGHT	81
GAS LEAK	78
FIRE ALARM - CO	74
ASSAULT	74
MVA HIT AND RUN	74
DIABETIC PROBLEMS-ALS	73
FIRE BRUSH	71
BURGLARY	66
WATER PROBLEM (Pump Out)	65
ASSAULT/SEXUAL ASSAULT/STUN GUN	62

SHOOTING	62
TRAFFIC/TRANSPORTATION INC-ALS	61
FIRE MUTUAL AID	60
HEMORRHAGE/LACERATIONS-ALS-PD	58
HEMORRHAGE/LACERATIONS	57
SPECIAL DETAIL	57
ATTEMPT TO LOCATE	55
FIRE VEHICLE	55
ELECTRICAL HAZARD	54
INTOXICATED	54
MUTUAL AID	52
TRAUMATIC INJURIES-HELO-PD	50
TRAFFIC/TRANSPORTATION-HELICOPTER	48
DRILL	46
PANIC ALARM	43
ALLERGIES/ENVENOMATIONS-ALS	43
HEADACHE-ALS	42
DIABETIC PROBLEMS	42
FOUND PROPERTY	41
PROPERTY CHECK	40
ORDER OF PROTECTION VIOLATION	40
ALLERGIES/ENVENOMATIONS	38
ENVIRONMENTAL COMPLAINT	38
LOST HIKER	34
FIRE UNKNOWN	32
LOST PROPERTY	31
FIRE SMOKE (OUTDOORS)	29
FIRE CHIMNEY	27
CARDIAC/RESP ARREST/DEATH-ALS-PD	27
VEHICLE ABANDONED	26
FIRE ELECTRICAL	24
DUMPING	23
BACKUP	23
FIRE APPLIANCE	22
DRUGS	22
HEADACHE	22
WARRANT	21
PREGNANCY/CHILD/MISCA-HELICOPTER	21
CHOKING-ALS-PD	21
RUNAWAY	20
MISSING PERSON	19
FIREWORKS	19
OPEN DOOR	19

EYE PROBLEMS/INJURIES	18
VEHICLE STOLEN	18
WATER NON EMERGENCY	17
ALARM UNKNOWN	15
TRAFFIC/TRANSPORT-PINNED-HELO	15
ABDOMINAL PAIN/PROB-HELICOPTER	15
TRANSFORMER EXPLOSION	14
DOMESTIC WITH INJURIES	14
DIABETIC PROBLEMS-ALS-PD	13
CHOKING-PD	13
CARDIAC/RESP ARREST/DEATH-PD	12
FIRE TRASH	12
DOMESTIC WITH WEAPONS	11
INACCESS INCID/OTHER ENTRAP-ALS	11
CONVULSIONS/SEIZURES	11
CO/INHALATION/HAZMAT/CBRN-ALS	11
ALLERGIES/ENVENOM-HELICOPTER	10
WATER RESCUE	9
WEAPON VIOLATION	9
WANTED PERSON	8
CHEST PAIN/CHEST DISCOMFORT	8
ROBBERY	8
PREGNANCY/CHILD/MISCARRIAGE-ALS	7
HEAT/COLD EXPOSURE-ALS	7
ABUSE	7
INTERNET CRIMES	6
STOLEN PROPERTY	6
ASSAULT/SEXUAL ASSAULT-HELICOPTER	6
SEX OFFENSE	6
FIRE ALARM - PULL STATION	6
UNCONSCIOUS/FAINTING-ECHO-PD	6
CO/INHALATION/HAZMAT/CBRN	6
PURSUIT	5
FIRE ALARM - WATER FLOW	5
OVERDOSE/POISONING-ECHO-PD	5
ANIMAL BITES/ATTACKS-ALS	5
HEART PROBLEMS/A.I.C.D.	5
HOME INVASION	4
ABDUCTION	4
BACK PAIN-HELICOPTER	4
STAB/GUNSHOT/PENE TRAUMA-ALS-PD	4
BURNS/EXPLOSION	4
ANIMAL BITES/ATTACKS	4

BAD CHECK	3
STAB/GUNSHOT/TRAUMA-HELO-PD	3
ASSAULT/SEXUAL ASSAULT/STUN-ALS	3
POLICE MUTUAL AID	3
FIRE EQUIPMENT (OUTDOORS)	3
BREATHING PROBLEMS-ECHO	3
INVESTIGATION	3
BUILDING COLLAPSE	3
SEARCH AND RESCUE	3
HAZMAT	3
EXPLOSION	2
BUILDING LOCKOUT	2
PSYCH/ABN BEHV/SUICIDE HEL-PD	2
FIRE ALARM - HEAT	2
BURNS/EXPLOSION-ALS	2
HEAT/COLD EXPOSURE	2
ELECTROCUTION/LIGHTNING-ALS-PD	2
COUNTERFEIT MONEY	2
PREGNANCY/CHILD/MISCARRIAGE	2
BURNS/EXPLOSION-HELICOPTER	2
REPO	1
>NEW CALL<	1
FIRE MARINE	1
CELL	1
INACCESS INCID/OTHER ENTRAP	1
IMPERSONATION	1
VEHICLE ALARM	1
BURNS/EXPLOSION-ECHO	1
DROWNING/NR/DIVING/SCUBA-ALS-PD	1
CAR JACK	1
UNCONSCIOUS/FAINTING-HELO-PD	1
Grand Total	32116

Row Labels	Call Count
Police	57.03%
EMS	32.97%
Fire	10.00%
Grand Total	100.00%

57% of the 32,116 events are Law Enforcement matters that equals 18,306 Law Enforcement calls.

Law Enforcement

Agencies	Dispatches
Greene County Sheriff's Office	7430
New York State Police (Troop F)	4497
Cairo Town Police Department	1321
Windham Town Police Department	1277
Hunter Town Police Department	1018
Coxsackie Village Police Department	688
Athens Police Department	506
Durham Town Police Department	417
Grand Total	14573

EMS (Emergency Medical Services)

Agencies	Dispatches
GREENE COUNTY PARAMEDICS	3929
CATSKILL AMBULANCE SERVICE	3492
TOWN OF COXSACKIE AMBULANCE	1390
TOWN OF CAIRO AMBULANCE	1176
TOWN OF DURHAM AMBULANCE INC	640
GREENVILLE RESCUE SQUAD INC	547
HUNTER AREA AMBULANCE	519
TOWN OF WINDHAM AMBULANCE	509
LIFENET NY	491
TOWN OF ASHLAND AMBULANCE SERVICE	379
RAVENA RESCUE SQUAD INC.	347
TOWN OF LEXINGTON FIRE COMPANY	109
GREENPORT RESCUE	21
NORTHERN DUTCHESS AMBULANCE	4
DIAZ AMBULANCE	3
Grand Total	8284

DSS/Mental Health/Public Health (These are all after hour call outs)

Agencies	Dispatches
SOCIAL SERVICES	624
MENTAL HEALTH	250
PUBLIC HEALTH	124
Grand Total	998

FIRE

Fire Departments	Dispatches
TANNERSVILLE FIRE DEPARTMENT (FD 1 st Resp)	494
CATSKILL FIRE DEPARTMENT	369
CORNELL HOOK AND LADDER FIRE (FD 1 st Resp)	351
COXSACKIE FIRE DEPARTMENT	208
CAIRO FIRE DISTRICT	199
WINDHAM HOSE COMPANY #1	171
PALENVILLE FIRE DEPARTMENT (FD 1 st Resp)	144
PRATTSVILLE HOSE COMPANY (FD 1 st Resp)	141
ATHENS VOLUNTEER FIRE DEPARTMENT	128
MEDWAY-GRAPEVILLE FIRE DISTRICT (FD 1 st Resp)	127
GREENVILLE FIRE COMPANY	126
TOWN OF LEXINGTON FIRE COMPANY (FD 1 st Resp)	109
HUNTER FIRE DEPARTMENT	101
KISKATOM FIRE DEPARTMENT	101
LEEDS HOSE COMPANY NO. 1 INC.	98
WEST ATHENS LIME STREET FIRE DISTRICT	90
EAST DURHAM VOLUNTEER FIRE COMPANY INC	83
OAK-HILL DURHAM VOLUNTER FIRE COMPANY	73
EARLTON FIRE DEPARTMENT	64
FREEHOLD VOLUNTEER FIRE CO. INC.	50
EAST JEWETT FIRE DEPARTMENT INC	47
ROUND TOP VOLUNTEER FIRE COMPANY INC	45
HENSONVILLE HOSE COMPANY	44
HAINES FALLS FIRE COMPANY	40
JEWETT FIRE DEPARTMENT	38
ASHLAND FIRE DEPARTMENT	37
H.D. LANE VOLUNTEER FIRE CO.	11
Grand Total	2978

Fire Investigation Team & Hazmat Team

GCFIT	2021---18 Dispatches/call outs 2020---14 Dispatches/call outs
HAZMAT	2021---6 Dispatches/call outs 2020---3 Dispatches/call outs

EMD (Emergency Medical Dispatching)

Time Analysis by Dispatch Level Medical

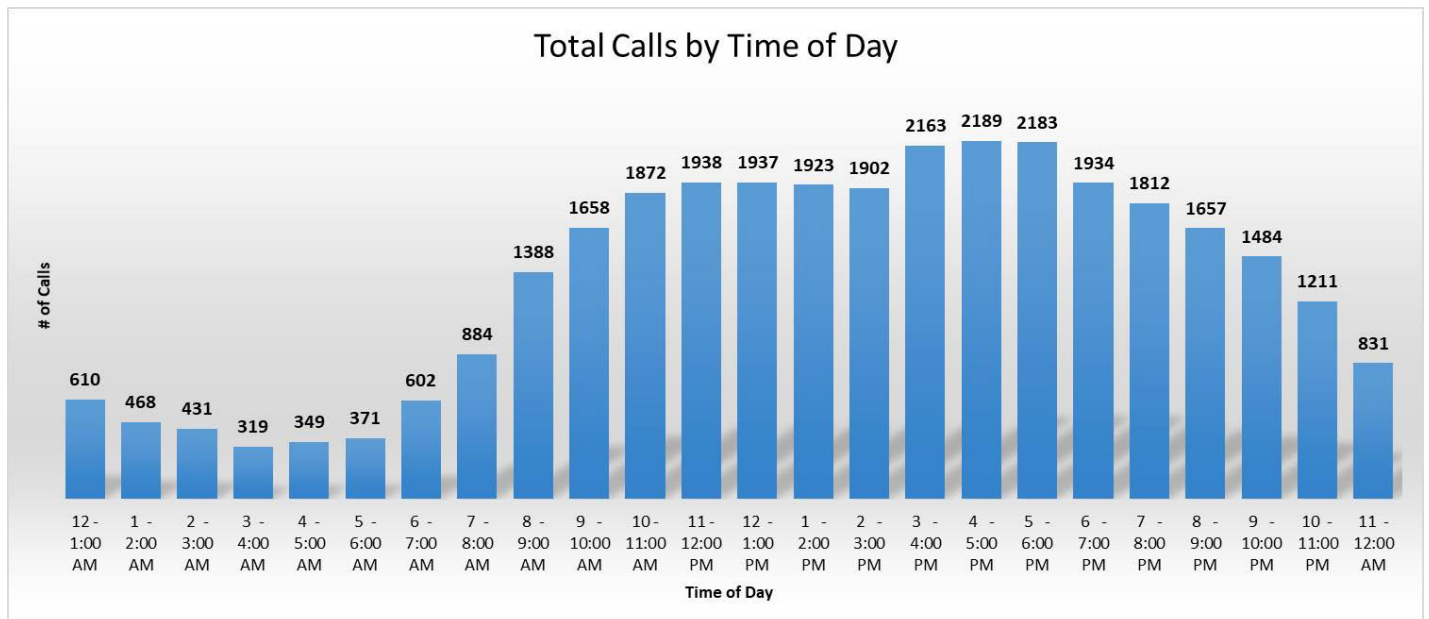
Agency: Greene County 911

Filter: (Test Case NOT EQUAL "True")

	OMEGA	ALPHA	BRAVO	CHARLIE	DELTA	ECHO	TOTALS
# Cases:	95	2294	1519	1712	1860	99	7579
% of All Levels:	1.3%	30.3%	20.0%	22.6%	24.5%	1.3%	100.0%
Avg. time to queue:	00:01:10	00:01:10	00:01:06	00:01:13	00:00:56	00:00:44	00:01:06
Avg. time in Case Entry:	00:00:32	00:00:31	00:00:33	00:00:32	00:00:32	00:00:38	00:00:32
# > 30 sec:	34	857	596	637	728	51	2903
# > 60 sec:	5	114	100	93	102	10	424
Avg. time in Key Questions:	00:00:39	00:00:37	00:00:33	00:00:52	00:00:47	00:00:31	00:00:42
Overrides:							
ALPHA:	0						
BRAVO:	0	0					
CHARLIE:	0	0	0				
DELTA:	0	0	0	0			
ECHO:	0	0	0	0	0		
Total:	0	0	0	0	0		
Reconfigured to:	4	13	8	102	344	2	473

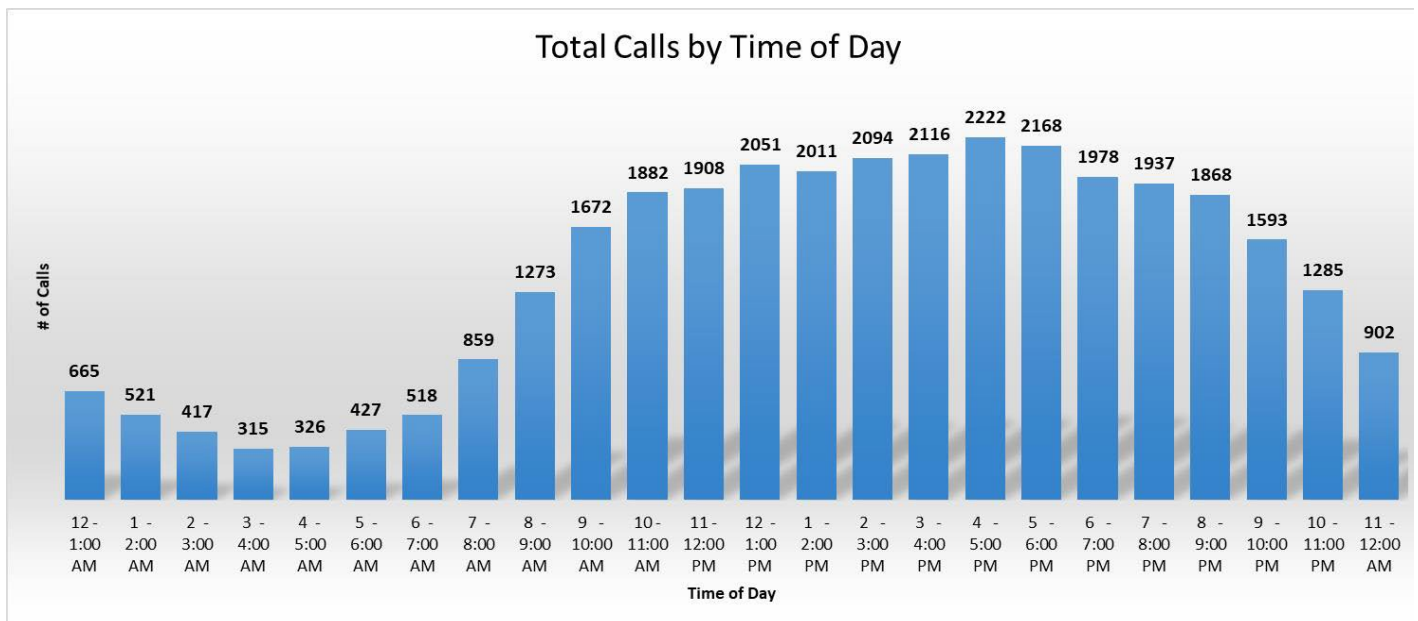
2021 Total Calls by Time of Day

Time	Call Count
12 - 1:00 AM	610
1 - 2:00 AM	468
2 - 3:00 AM	431
3 - 4:00 AM	319
4 - 5:00 AM	349
5 - 6:00 AM	371
6 - 7:00 AM	602
7 - 8:00 AM	884
8 - 9:00 AM	1388
9 - 10:00 AM	1658
10 - 11:00 AM	1872
11 - 12:00 PM	1938
12 - 1:00 PM	1937
1 - 2:00 PM	1923
2 - 3:00 PM	1902
3 - 4:00 PM	2163
4 - 5:00 PM	2189
5 - 6:00 PM	2183
6 - 7:00 PM	1934
7 - 8:00 PM	1812
8 - 9:00 PM	1657
9 - 10:00 PM	1484
10 - 11:00 PM	1211
11 - 12:00 AM	831
Grand Total	32116



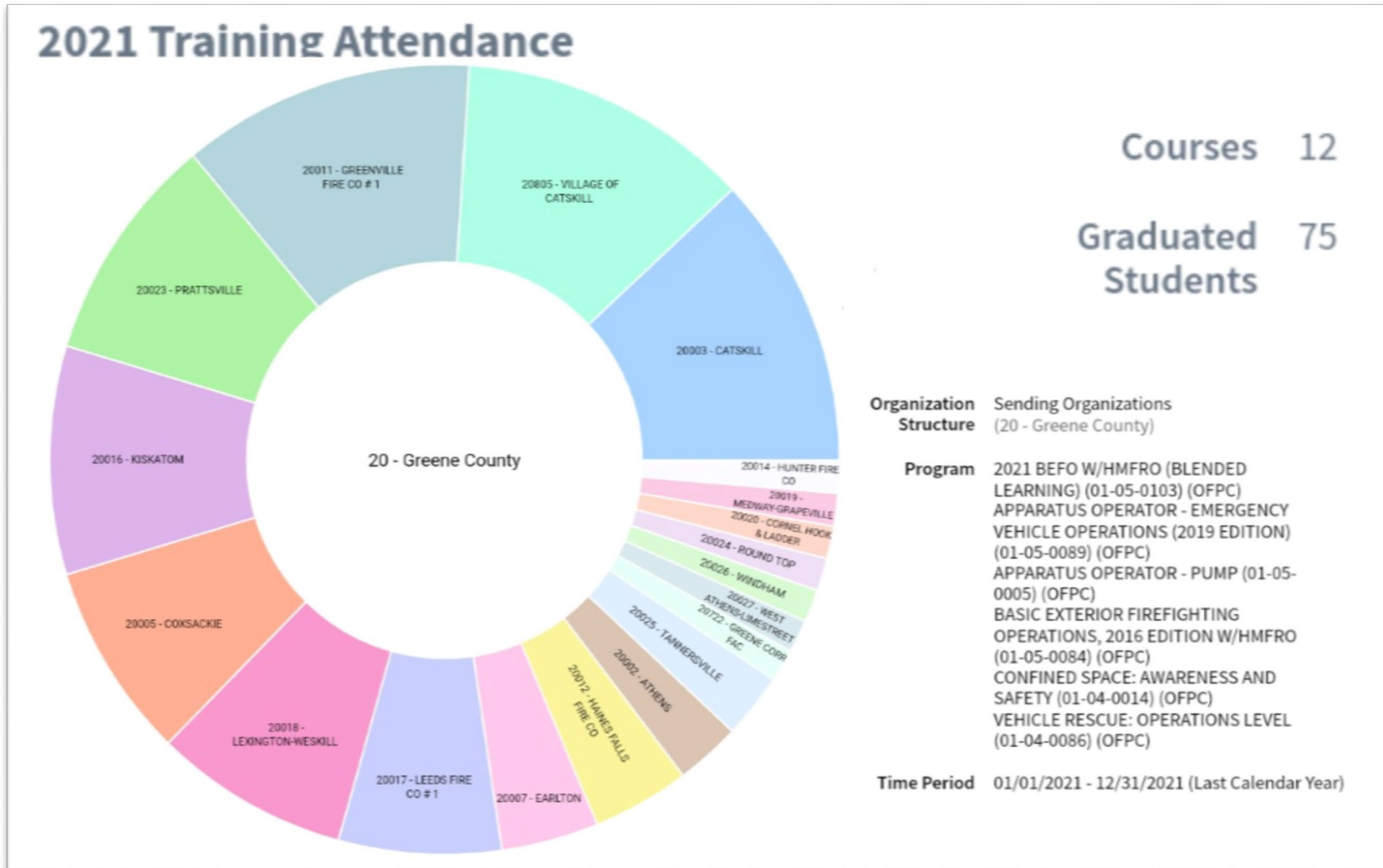
2020 Total Calls by Time of Day

Time	Call Count
12 - 1:00 AM	665
1 - 2:00 AM	521
2 - 3:00 AM	417
3 - 4:00 AM	315
4 - 5:00 AM	326
5 - 6:00 AM	427
6 - 7:00 AM	518
7 - 8:00 AM	859
8 - 9:00 AM	1273
9 - 10:00 AM	1672
10 - 11:00 AM	1882
11 - 12:00 PM	1908
12 - 1:00 PM	2051
1 - 2:00 PM	2011
2 - 3:00 PM	2094
3 - 4:00 PM	2116
4 - 5:00 PM	2222
5 - 6:00 PM	2168
6 - 7:00 PM	1978
7 - 8:00 PM	1937
8 - 9:00 PM	1868
9 - 10:00 PM	1593
10 - 11:00 PM	1285
11 - 12:00 AM	902
Grand Total	33008



2021 Fire Training

In person fire training was able to resume in 2021.





Greene County Buildings and Grounds Staff were able to finish constructing a stationary ventilation training prop for fire training. This roof simulation prop gives fire departments the ability to conduct realistic training scenarios and simulations of cutting ventilation holes in a controlled environment.



Originally envisioned for Fiscal Year 2022, the Greene County Legislature approved the paving project at the Fire Training Ground in late summer of 2021.

Fire Investigation

The Department took receipt of the new fire investigation vehicle in 2021. The 2020 Chevrolet Silverado 3500HD was outfitted with a Reading Classic II enclosed service body to ensure proper organization of the teams equipment.

The Greene County Fire Investigation Team responded to 18 calls in 2021, an increase from 14 calls in 2020.



Pictured: 2020 Chevy 3500HD

This report is respectfully submitted by:

John P. Farrell, Jr.
Director of Emergency Services

