

Greene County Weights and Measures

Starting February 11, 2024, there is new guidance for New York State businesses when charging an additional fee to customers paying with a credit card. (NYS GBS § 518)

What does this mean for New Yorkers?

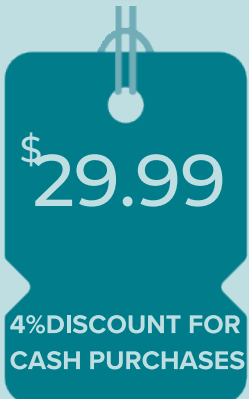
A business has the option of passing along the actual cost of credit card processing fees as a surcharge to customers, but they must be transparent by displaying the highest total price (excluding sales tax).

LEGAL

A business can:



Clearly display **BOTH** the Credit Card and the Cash Price.



List the **HIGHER** Credit Card price and advertise a **DISCOUNT** for Cash purchases.



Use the **SAME PRICE** for both Cash and Credit Card purchases.

ILLEGAL

A business cannot:



Put a **SIGN ON THE WALL OR AT THE REGISTER** that notifies a fee is applied to all credit card sales.



Charge **SEPARATE LINE ITEMS**:

- convenience fee,
- service fee,
- administration fee,
- non-cash adjustment,
- technology fee,
- processing fee,

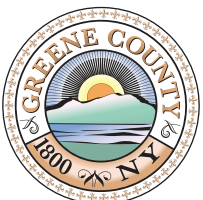
etc., to credit card users on a customer receipt only, without clearly posting the total price prior to purchase.



Advertise that all **PRICES INCLUDE A CASH DISCOUNT** that **does not** apply to credit card purchases.



Include a **CREDIT CARD SURCHARGE WARNING** on the item price tag.



Weights and Measures | Greene County, New York

Local Greene County weights and measures officials work behind the scenes to protect consumers...



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Credit Card Surcharge Violations

Starting February 11, 2024, there is new guidance for New York State businesses when charging an additional fee to customers paying with a credit card. (NYS GBS § 518)

ILLEGAL

A business cannot:



Put a **SIGN ON THE WALL OR AT THE REGISTER** that notifies a fee is applied to all credit card sales.

All prices reflect cash payments, all card payments have a 3.99% processing fee

ILLEGAL

A business cannot:

Charge **SEPARATE LINE ITEMS**:



- convenience fee,
- service fee,
- administration fee,
- non-cash adjustment,
- technology fee,
- processing fee,

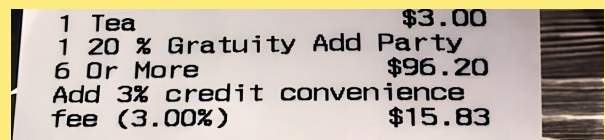
etc., to credit card users on the customer receipt only, without clearly posting the total price prior to purchase.

ILLEGAL

A business cannot:

Prices Include 3.9% **CASH DISCOUNT** Not Applicable To Credit Card Sales

Advertise that all **PRICES INCLUDE A CASH DISCOUNT** that **does not** apply to credit card purchases.



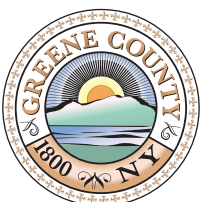
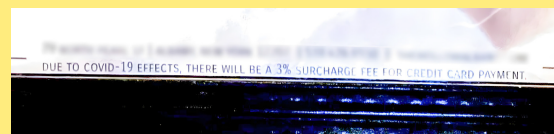
#	Item	Price
1	Gyro in a Pita	\$9.95
	Non Cash Adjustment	\$0.40
	Subtotal	\$10.35
	Tax	\$0.81
	Total	\$11.16

ILLEGAL

A business cannot:



Include a **CREDIT CARD SURCHARGE WARNING** on the price tag or menu.



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